

**BASIC LITERACY (learning to read and write)**

How have the library's basic literacy services helped you?  
Mark (X) all of the following that apply.

As a result of my recent use of the library, I ...

- Improved my  reading,  writing, or  math skills.
- Prepared for the GED test.
- Passed the GED test.
- Prepared for the naturalization (citizenship) exam.
- Became a citizen.
- Read to a child or helped a child choose a book to read.
- Helped a child do homework or improve grades.
- Applied for a job.
- Got a job, a better job, or a raise in pay.
- Started managing my personal finances better.
- Learned something I needed to know about using bus, buying car, education, health care, jobs, handling money, insurance, or child care.
- Participated in a community activity.
- Wrote a letter, postcard or e-mail message to someone.
- Other—please specify:

If you have a success story about your use of the library or other comment, please share it briefly here (please print):

**Demographic Characteristics**

This information will help us to understand how people like you use the library and how to serve everyone better.

Gender

- Female       Male

Age

- Under 18       18-24  
 25-39       40-59  
 60 or over

Education

- Less than high school  
 High school graduate  
 Some college  
 College degree (bachelor's or higher)