

## INFORMATION LITERACY (knowing how to find what you want)

How have the library's information literacy services helped you? *Mark (X) all of the following that apply.*

As a result of my recent use of the library, I ...

Found what I was looking for ...

- using the library catalog.
- searching the World Wide Web.
- using databases.
- using reference books.
- because librarian helped me.

Learned how to ...

- use the library catalog.
- ask a library staff member for help.
- use a computer (keyboard, mouse).
- use standard software products (word processing, spreadsheets).
- use e-mail, electronic mailing lists, or chat rooms.
- evaluate the quality of information on the web.
- create a web site.

- Other—please specify:

## Demographic Characteristics

This information will help us to understand how people like you use the library and how to serve everyone better.

Gender

- Female       Male

Age

- Under 18       18-24  
 25-39       40-59  
 60 or over

Education

- Less than high school  
 High school graduate  
 Some college  
 College degree (bachelor's or higher)

If you have a success story about your use of the library or other comment, please share it briefly here (please print):