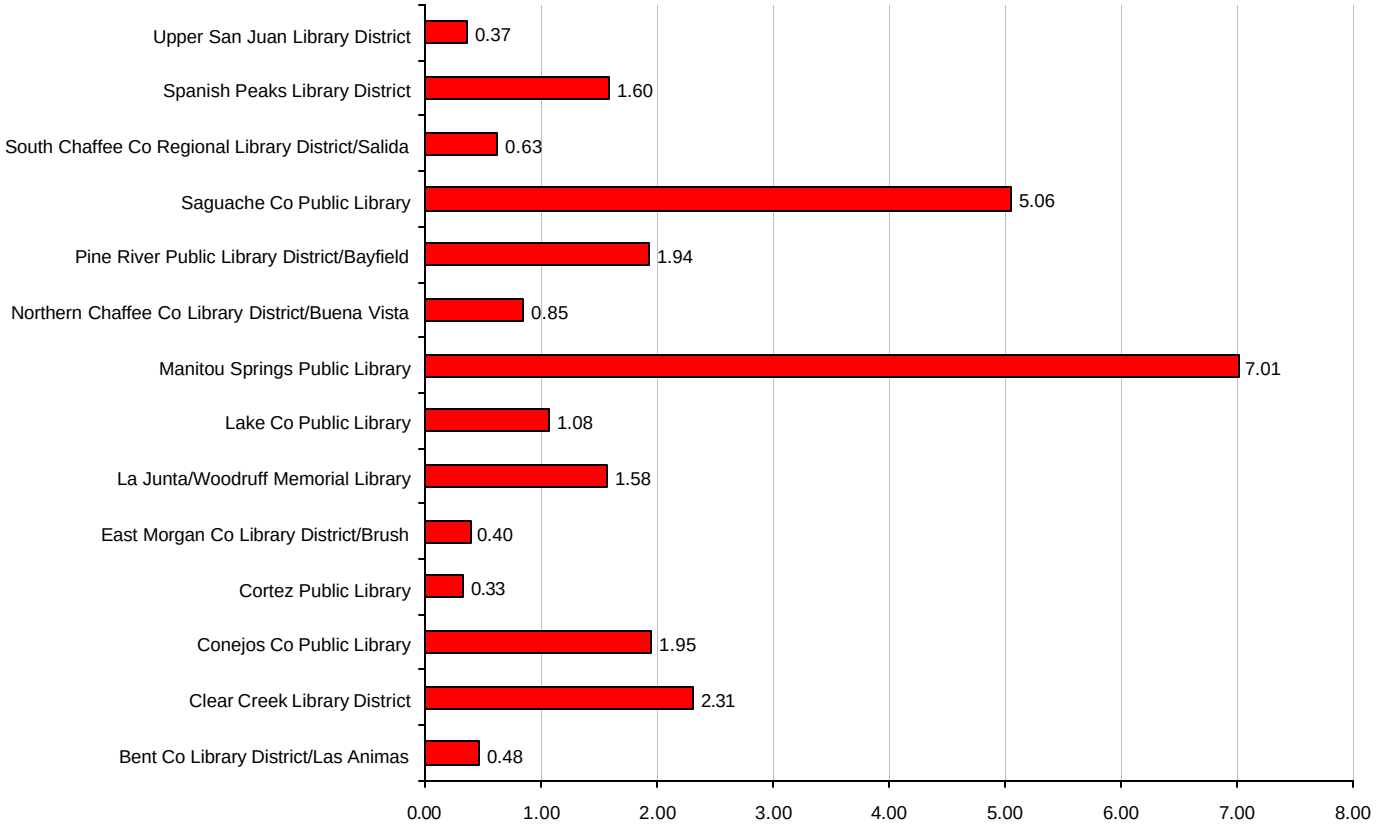Staff per 1000 Reference Transactions
Libraries Serving 5,000 to 9,999 (1999)