

Recorded Output Statistics for General Information Libraries

	Mesa Public Library Measurement Period: 1 Month	Normalized to Per Visit Basis
Library Visits	85864	
Directional Questions	0	0.000
Reference Questions	33412	0.389
Ref. Questions via Web	7	0.000
Total Circulation	230359	2.683
Fiction Circulation	0	0.000
Hold Requests	1096	
ILU, Reference Mat.	0	0.000
ILU, Periodicals	0	0.000
ILU, Circ. Materials	0	0.000
ILL, Items In	464	0.005
ILL, Items Out	1789	0.021
Items Delivered	5	0.000
Non-Fiction Delivered	0	0.000
On-site Program Count	28	0.000
On-site Program Attendance	2398	0.028
Off-site Program Count	5	
Off-site Program Attendance	292	
Web Hit Count	179757	2.094
Web Page View Count	43271	0.504
Visitor/User Session Count	16448	0.192
CD-ROMs Used	1130	0.013

Recorded Output Statistics for General Information Libraries

Mesa Public Library **All General Information Libraries**
Normalized to One Week **Normalized to One Week**

	Totals	Normalized to Per Visit Basis	Totals	Normalized to Per Visit Basis
Library Visits	21466		6284	
Directional Questions	0	0.000	922	0.147
Reference Questions	8353	0.389	2233	0.355
Ref. Questions via Web	2	0.000	227	0.016
Total Circulation	57590	2.683	13762	2.190
Fiction Circulation	0	0.000	2219	0.353
Hold Requests	274	0.013	801	0.127
ILU, Reference Mat.	0	0.000	42	0.007
ILU, Periodicals	0	0.000	45	0.007
ILU, Circ. Materials	0	0.000	91	0.014
ILL, Items In	116	0.005	45	0.007
ILL, Items Out	447	0.021	99	0.016
Items Delivered	1	0.000	55	0.009
Non-Fiction Delivered	0	0.000	27	0.004
On-site Program Count	7	0.000	20	0.003
On-site Program Attendance	600	0.028	271	0.043
Off-site Program Count	1		1	
Off-site Program Attendance	73		64	
Web Hit Count	44939	2.094	7651	1.218
Web Page View Count	10818	0.504	1858	0.296
Visitor/User Session Count	4112	0.192	818	0.130
CD-ROMs Used	283	0.013	53	0.009