

Recent Statistics from The Library Research Service

USER FEES & CHARGES FOR RESORT LIBRARIES IN COLORADO 1996



At the request of one of Colorado's 12 public libraries in resort communities, this group of libraries was surveyed regarding the range of services they provide and the types and amounts of fees or other charges they assess for services. The results of this survey indicate that free public library service is alive and well in the overwhelming majority of the state's resort communities.

Highlights

Loans of Materials

 All Colorado resort libraries have audio book collections that are available to the public at no cost.

- Eight of the state's 12 resort libraries provide music on cassette, all at no cost to the public.
- Eleven of the dozen libraries in Colorado resort areas have video collections. Bud Werner Memorial Library in Steamboat Springs, the only one that charges for video loans, charges one dollar per week. Basalt Library District assesses a one dollar per day late fee on videos returned after their due dates.
- Items in newer and older formats are less often available in Colorado resort areas. Only five of the state's 12 resort libraries offer access to multimedia CDs, and only three still maintain collections of films and/or filmstrips. Within a few years, the first figure is likely to grow to include all of these libraries, and the second is likely to drop to zero.





Loans of Equipment

■ Every Colorado resort library except Vail provides public access microcomputers in the library. Six of them charge for computer use.



| Library | Microcomputer use/printing fees |
|-----------------|-----------------------------------|
| Telluride | \$2.00 per hour + \$0.25 per page |
| Estes Valley | \$2.00 per hour |
| Summit County | \$1.50 per hour |
| Garfield County | \$0.25 per page |
| Basalt | \$0.20 per page |
| Gunnison County | \$0.10 per page |



- No resort libraries in Colorado loan microcomputers for use outside the library.
- Some resort libraries loan audio-visual equipment: audio player/recorder (seven libraries), slide projector (six), VCR and overhead projector (five each), film/filmstrip projector (three), and CD player (one).

| Library | Equipment available for loan | Daily Rate |
|-----------------|--------------------------------|------------|
| Gunnison County | Overhead, Slide Projector | \$3.00 |
| Estes Valley | VCR, Overhead, Slide Projector | \$2.50 |
| Summit County | Overhead, Slide Projector | \$1.00 |

Services

■ All Colorado resort libraries provide interlibrary loan services. Three charge fees for obtaining books or photocopies from other libraries or document delivery services.

| Library | Book | Photocopy |
|-----------------|--------|-------------|
| Estes Valley | \$1.00 | \$1.00/item |
| Garfield County | | \$0.25/page |
| Grand County | \$2.00 | varies |

All of Colorado's resort libraries charge on a per-page basis for photocopying.



| Library | Per Page |
|----------------------------------------------------------------------|----------|
| Basalt, Vail | \$0.25 |
| Eagle Valley, Garfield County, Steamboat Springs, Telluride | \$0.15 |
| Durango, Estes Valley, Grand County, Gunnison County, Pitkin County, | |
| Summit County | \$0.10 |

- All of the state's resort libraries replace lost cards, and nine charge a fee for doing so. Eagle Valley, Garfield County, Pitkin County, Summit County, and Telluride charge five dollars for this service. Vail charges three dollars to replace a lost card, while Durango charges \$1.50. The remaining resort libraries--Estes Valley and Steamboat Springs-charge only one dollar.
- Ten of Colorado's 12 resort libraries offer non-resident borrower cards. Six of them charge for such cards.

| Non-refundable fees | | Deposits | |
|-----------------------------------|--------------------------------|--------------|---------|
| Library | Fee | Library | Fee |
| Durango | \$25.00 | Estes Valley | \$25.00 |
| Steamboat Springs | \$20.00 \$15.00 for seniors | Telluride | \$20.00 |
| Garfield County, Pitkin County | \$10.00 | | |

- Seven of the state's 12 resort libraries enable patrons to print from OPAC terminals. Only Estes Valley charges at 10 cents per page.
- Five resort libraries provide public access fax service.

| Library | Outgoing faxes | Incoming faxes |
|-------------------|------------------------|------------------------|
| Eagle Valley | \$2.50 1st page/\$1.00 | \$1.50 1st page/\$1.00 |
| Garfield County | \$1.00/page | \$1.00/page |
| Grand County | local business rate | |
| Gunnison County | \$3.00 1st page/\$1.00 | |
| Steamboat Springs | \$3.00 | \$2.00/page |

- Four resort libraries--Basalt, Steamboat Springs, Telluride, and Vail--provide free Internet access to their patrons. Telluride provides Internet accounts.
- While all libraries in Colorado resort communities will place hold requests on checkedout items, only Durango charges for this service, at the rate of 25 cents per item.
- Only four of the state's 12 resort libraries provide online database searching services, but none of them charge for it.
- None of the nine resort libraries that have CD-ROM stations or the three that offer specialized reference assistance charge for these services.