

## Library Fax Services

This information was collected by Betsy Baxendale, North Region Coordinator, Aurora Public Library who sent the following inquiry to the Libnet listserv in September 2003:

"The Aurora Public Library is reviewing its faxing-for-customers service. We would be interested in answers to the following questions:

1. Do you offer such a service?
2. How much do you charge for local and/or long distance faxes?
3. Do you require a library generated cover sheet?
4. How much staff time does it require?"

Responses	Libraries
Do not offer service	Arapahoe Library District, Bemis Public Library, Cortez P.L., Denver Public Library, Jefferson County P. L., Salida Public Library
Do offer service	Colorado Mountain College (\$1 per page), Delta P.L. (\$.25 per page outgoing, \$.50 incoming, \$1.00 International), Douglas Public Library (\$1.50 per page), Gilpin, P.L. (\$1.00 per page), Manitou Springs P.L. (Local: \$.50 Local, Long Distance: \$1.50 plus .50 each page)Montrose P.L. (Local: \$2.50 for first page\$1.00 each page after that; Long Distance \$3.00 first page, \$1.00 a page after that), Penrose Community Library (\$2.50 first page, \$1.00 after that). South Routt P.L. (\$2.00 per page, over \$10.00 free)

Fax Prices in Aurora by Commercial Enterprises:

Kinko's (24 hr.)

Local: \$1.00 per page; Long Distance: \$2.00 first page, \$1.50 add'l page

UPS Store (formerly Mailboxes, Etc.)

Local: \$1.25/page to 10 pages, .75/page add'l page; Long Distance: \$2.75/1st page, \$1.25/page 2-10, \$.75/page after 10 pages; International: \$5.00/page 1st page, \$2.00/page add'l page

King Soopers

Local: \$1.00/page; Long Distance: \$2.00/page

Safeway

Local: \$1.00/page; Long Distance: \$2.00/page

Albertson's

Service not offered

**Conclusion:** of the 5 Metro Libraries, 3 do not fax for the public. Most of the smaller county libraries do out of necessity, as they are so remote. One library does do it but wonders if it is really necessary. Another wrote that it was a great service when the fax machine was a new piece of technology, but that now it is available so commonly that he can't imagine why anyone would do it.