

Help Logging onto Collect using Internet Explorer 7

1. Log onto the Internet using IE7
2. On the toolbar at the top go to Tools
3. If you don't see a toolbar simply right-click anywhere on your Internet Explorer header and the toolbar menu appears. The checked toolbars are currently displayed. To add a toolbar to the display, select the name of the toolbar. To remove a toolbar from the display, just reverse the procedure.
4. Now go to Tools
5. Go to Popup Blocker and Disable your popup blocker (if this says enable popups it will mean that your popups are already disabled).
6. Go to Manage Add-ons and in the Show: choose ADD-ONS CURRENTLY LOADED IN INTERNET EXPLORER
7. Disable all Add-ons (this disables many things, but mostly popup blockers. This is only a temporary action. After you have finished your survey or you are done for the day, go back and Enable all your Add-ons.)
8. Try logging onto your survey (collect.informata.com).

NOTE: If once you are on the survey and you don't see the buttons at the bottom of the screen (Back, Next, Update), please hit the F11 on your keyboard. This will give you a full screen.