

2009 Colorado Public Library Annual Report

COMPLETE YOUR QUESTIONNAIRE BY MARCH 15, 2010

We are pleased to offer a Web based survey for the Colorado Public Library Annual Report again this year. We are only offering the survey via the Internet this year and will not be sending out any paper questionnaires. If you are having difficulty with the survey please contact the appropriate person listed below.

The Colorado State Library's annual collection of statistics from public libraries serves several purposes:

1. To comply with the Colorado Library Law requirements that the State Library conduct and local libraries respond to such a survey;
2. To obtain data for the annual report of Colorado public library service; and
3. To participate in the Federal/State Cooperative System for Public Library Data (FSCS).

When reporting your data, please follow these guidelines:

1. Adherence to definitions is important to ensure comparability of data from different libraries and states. Definitions for Colorado data are based on the definitions established by the FSCS Steering Committee and endorsed by a majority of states. Question definitions can be found below. Or while completing the online survey, click on the underlined green question number for a pop-up box with the definition.
2. Estimates are important if exact data are not available. If an exact figure is not available for a particular item, but you know that the amount is greater than zero, enter an estimate of the amount *if you would be comfortable using the estimate*. If you are not comfortable with estimating, put N/A (see explanation below).
3. Enter "0" if the appropriate entry for an item is zero or none, and "N/A" if the figure is not available and you cannot estimate. (Example: Under Annual Program Offerings—If you did not offer any children's programs, the answer is zero. If you had some children's programs, but did not keep track of how many, the answer is N/A.)

If you have any questions about the survey contents, please call or email Nicolle Steffen, Director, Library Research Service, Colorado State Library -- (303) 866-6927 or steffen_n@cde.state.co.us. If you have technical questions about Bibliostat Collect or questions about how to perform various functions, you are welcome to call Product Support at 1-800-775-3700 (then press 9).

**Colorado State Library, 201 E. Colfax Avenue, Suite 309 Denver, CO 80203.
Phone 303-866-6900, Fax 303-866-6940.**

2009 Colorado Public Library Annual Report

Definitions

1.1 This is the legal name of the administrative entity. This is not necessarily the name the library is known by in the community.

1.20 Please provide contact information about the children and/or youth services librarian at your library. This person is designated to work with patrons aged 18 or less and may include children's services and/or young adult services. It may be a head of the department, a manager, or a line librarian. This information is used by the Public Library Consultant at the Colorado State Library to contact youth services personnel about summer reading, other applicable programs, and grants.

1.21 Please provide contact information about the children and/or youth services librarian at your library. This person is designated to work with patrons aged 18 or less and may include children's services and/or young adult services. It may be a head of the department, a manager, or a line librarian. This information is used by the Public Library Consultant at the Colorado State Library to contact youth services personnel about summer reading, other applicable programs, and grants.

1.22 The geographic area for which a public library has been established to offer services and from which (or on behalf of which) the library derives income, plus any areas served under contract for which the library is the primary service provider.

Note: Changes are likely to result, for example, when a municipality annexes land, when one municipality in a county becomes either an independent city or its own county necessitating its exclusion from the first county's geography, or when an administrative entity contracts to provide public library service for some additional geographic area other than the geographic area for which it was established (e.g., a municipal library contracts to serve county residents).

1.23 The legal basis is the type of local government structure within which the entity functions. It reflects the state or local law which authorizes the library. Select one of the following:

CC – City/County. A multi-jurisdictional entity that is operated jointly by a county and a city.

CI – Municipal Government (city, town, or village). A municipal government is an organized local government authorized in a state's constitution and statutes and established to provide general government for a specific concentration of population in a defined area.

CO – County/Parish. An organized local government authorized in a state's constitution and statutes and established to provide general government.

LD – Library District. A library district is a local entity other than a county, municipality, township, or school district that is authorized by state law to establish and operate a public library as defined by FSCS. It has sufficient administrative and fiscal autonomy to qualify as a separate government. Fiscal autonomy requires support from local taxation dedicated to library purposes (e.g., a library tax).

MJ – Multi-jurisdictional. An entity operated jointly by two or more units of local government under an intergovernmental agreement which creates a jointly appointed board or similar means of joint governance; to be distinguished from a library which contracts to serve other jurisdictions and from special library districts.

Note: Please put city/county combinations under 'CC', rather than under Multi-jurisdictional.

NL – Native American Tribal Government. An organized local government authorized and established to provide general government to residents of a Native American reservation.

NP – Non-profit Association or Agency. An entity privately controlled but meeting the statutory definition of a public library in a given state; includes association libraries.

SD – School District. An organized local entity providing public elementary, secondary, and/or higher education which, under state law, has sufficient administrative and fiscal autonomy to qualify as a separate government. Excludes "dependent public school systems" of county, municipal, township, or state governments.

OT – other.

1.24 Indicate the geographic area for which this library is legally established to provide service as well as any additional geographic area this library serves under intergovernmental agreement. (Mark one)

- CI1 – City (exactly)
- CI2 – City (most nearly)
- CO1 – County (exactly)
- CO2 – County (most nearly)
- MC1 – Multi-County (exactly)
- MC2 – Multi-County (most nearly)
- SD1 – School District (exactly)
- SD2 – School District (most nearly)
- OTH – Other

1.25 Count the number of individuals to whom the library extends borrowing privileges and for whom the library has an address that is within its legal service area. Note: It is recommended that registration files be purged at least once every three years.

1.26 Count the number of individuals to whom the library extends borrowing privileges and for whom the library has an address that is from outside its legal service area. Note: It is recommended that registration files be purged at least once every three years.

1.27 A "Central Library" is one type of single outlet library or the library that is the operational center of a multiple-outlet library. All processing is usually centralized here, and the principal collections are housed here. If you have more than one central library, identify the library with the largest collection as the central library for State purposes, and report all others as branches. Where there are several co-equal outlets and no principal collection, report all such outlets as branches, not central libraries.

1.28 A "Branch Library" is an auxiliary unit of an administrative entity that has at least all of the following: 1) separate quarters; 2) an organized collection of library materials; 3) paid staff; and 4) regularly scheduled hours for being open to the public.

1.29 A "Bookmobile" is a traveling branch library. It consists of at least all of the following: 1) a truck or van that carries an organized collection of library materials; 2) paid staff; and 3) regularly scheduled hours (bookmobile stops) for being open to the public.

1.30 Vehicles owned and operated by your library, other than bookmobiles, that provide library service directly to patrons. For example, traveling computer lab, homebound service vehicle, or traveling children's library. Do not include courier/delivery vans, or other vehicles providing services to branches or other libraries.

1.31 Other library locations that do not meet the definition of a central or branch library, bookmobile, or outreach vehicle. Examples include deposit collections, kiosks, and satellites.

Staff in Full Time Equivalents

Please calculate your staff FTE figures as of December 31, 2009. Include all positions funded in your library's budget or funded by another entity on behalf of your library, whether or not they were filled. Count employees (with or without employment contracts), not contractors or consultants (i.e., individuals associated with contracts for services). Please report these figures in terms of Full Time Equivalent (FTE). To calculate FTE'S, total individual weekly hours for all paid staff and divide by 40. (Example - A 20-hour worker is calculated as follows: $20/40 = .5$ FTE)

1.32 Librarians with master's degrees from programs of library and information studies accredited by the American Library Association.

1.33 Persons with the title of librarian who do paid work that usually requires professional training and skill in the theoretical aspects of library work, as distinct from its mechanical or clerical aspect. This data element also includes ALA-MLS.

1.34 "Other Paid Staff" includes all other FTE employees paid from the reporting unit budget, including plant operations, security, and maintenance staff.

1.35 "Total Paid Employees" is the sum of total librarians and all other paid staff.

Colorado Public Library Technology Inventory

2.6 Report the total number of uses of Internet computers in the library during the last year. If the computer is used for multiple purposes (Internet access, word-processing, OPAC, etc.) and Internet uses cannot be isolated, report all usage. A typical week or other reliable estimate may be used to determine the annual number. Sign-up forms or Web-log tracking software also may provide a reliable count of uses.

2.7 A page view is defined as a hit to a file designated as a page. Supporting graphics and other non-page files should not be counted.

Operating Revenue

Please report the amount of local operating revenue your library received in 2009. Do not include capital revenue in operating revenue (see below for the definition of capital revenue).

3.8 "Local Operating Revenue " includes all tax and non-tax receipts designated by the community, district, or region, and available for expenditure by the library. Do not include the value of any contributed or in-kind services or the value of any gifts and donations, fines, or fees. This is an automatic total of items 3.1 to 3.7.

3.9 "State Revenue" includes, but is not limited to, state grants, county equalization, and payment for lending.

3.10 Examples of "Federal Revenue" include LSTA money, National Endowment for the Humanities, E-rate funds, and all other Federal Grants.

3.11 "Other Revenue" includes, but is not limited to, fines and fees, gifts and donations, private foundation grants, corporate giving and miscellaneous income.

3.12 Total of Local, State, Federal and Other Revenue

Capital Revenue

Report all revenue to be used for major capital expenditures. Include funds received for a) site acquisition; b) new buildings; c) additions to or renovation of library buildings; d) furnishings, equipment, and initial collections (print, non-print, and electronic) for new buildings, building additions, or building renovations; e) computer hardware and software used to support library operations, to link to networks, or to run information products; f) new vehicles; and g) other one-time major projects. Exclude revenue to be used for replacement and repair of existing furnishings and equipment, regular purchase of library materials, and investments for capital appreciation. Exclude income passed through to another agency (e.g., fines), or funds unspent in the previous fiscal year (e.g., carryover). Funds transferred from one public library to

another public library should be reported by only one of the public libraries. Report federal, state, local, and other revenue to be used for major capital expenditures in the following categories:

3.13 Report all governmental funds designated by the community, district, or region and available to the public library for the purpose of major capital expenditures, except for state and/or federal money distributed by the local government.

3.14 Report all funds distributed to public libraries by state government for expenditure by the public libraries for the purpose of major capital expenditures, except for federal money distributed by the state.

3.15 Report federal governmental funds, including federal funds distributed by the state or locality, and grants and aid, received by the library for the purpose of major capital expenditures.

3.16 Report private (non-governmental funds), including grants received by the library for the purpose of major capital expenditures.

3.17 This is the sum of Local Government Capital Revenue, State Government Capital Revenue, Federal Government Capital Revenue, and Other Capital Revenue.

Expenditures

Please report your library's expenditures from 2009 using whole dollars only, no cents. If your library did not have any expenditures in a category, please enter "0." Report actual expenditures in 2009, **not budget figures**. Also, do not include capital expenditures in operating expenditures; see definition of Capital Expenditures below.

4.1 Please report your library's expenditures on all salaries and wages for all employees of the library (including plant operations, security, and maintenance staff) for the fiscal year. Include salaries and wages before deductions but exclude employee benefits.

Staff expenditures should reflect spending on library staff--i.e., employees. Exclude payments to outside professionals, contractors, and consultants associated with contracts-for-services (e.g., attorney's fees, cataloging contracts, meeting facilitators). Do not count as staff expenditures any funds paid to individuals who are not paid directly by the library (e.g., temporary workers obtained via an agency). Also, do not count here any funds paid to any individual for whom the library does not pay Social Security (or PERA) or FICA. Payments to non-employees or "temporary" agencies should be reported in other operating expenditures.

4.2 Please report all Social Security, FICA, retirement, insurance and benefits paid by your library for all staff. If minimum legal benefits--Social Security (or PERA) and FICA--are not being paid to an individual, that person cannot be counted as an employee.

4.3 Sum of Staff Salaries and Benefits as detailed above.

4.4 Books are non-periodical printed publications bound in hard or soft covers, or in loose leaf format. Serials are publications issued in successive parts, usually at regular intervals, and as a rule, intended to be continued indefinitely. Serials include periodicals (magazines), newspapers, annuals (reports, yearbooks, etc.), memoirs, proceedings, and transactions of societies. Except for the current volume, count unbound serials as a volume when the library has at least half of the issues in a publisher's volume.

4.5 Print subscriptions/serials refers to the arrangements by which, in return for a sum paid in advance, periodicals, newspapers, or other serials are provided for a specified number of issues. These are print and microfilm subscriptions only; not electronic or digital subscriptions.

4.6 Report all operating expenditures for the following print materials: books, serial backfiles, current serial subscriptions, government documents, and any other print acquisitions in the appropriate categories above.

Bibliostat Collect will automatically calculate this amount when you click the Update button at the bottom of the page. Do not use any punctuation when entering your numbers throughout the survey (e.g., commas, dollar signs).

4.7 Report all operating expenditures for electronic (digital) materials. Types of electronic materials include e-books, e-serials (including journals), government documents, databases (including locally mounted, full text or not), electronic files, reference tools, scores, maps, or pictures in electronic or digital format, including materials digitized by the library. Electronic materials can be distributed on magnetic tape, diskettes, computer software, CD-ROM, or other portable digital carrier, and can be accessed via a computer, via access to the Internet, or by using an e-book reader. Include expenditures for materials held locally and for remote electronic materials for which permanent or temporary access rights have been acquired. Include expenditures for database licenses.

4.8 These are materials on which sounds (only) are stored (recorded) and that can be reproduced (played back) mechanically or electronically, or both. Included are records, audiocassettes, audio cartridges, audio discs, audio reels, and other sound recordings that are classified as audio books, books on tape, or the equivalent.

4.9 These are materials on which sounds (only) are stored (recorded) and that can be reproduced (played back) mechanically or electronically, or both. Included are records, audiocassettes, audio cartridges, audio discs, audio-reels, and other sound recordings that are classified as music and music performance.

4.10 These are materials on which sounds (only) are stored (recorded) and that can be reproduced (played back) mechanically or electronically, or both. Included are records, audiocassettes, audio cartridges, audio discs, audio-reels, and other sound recordings that are not classified as audio books or music, but are in the audio format.

4.11 Total audio expenditures include all expenditures for audio materials as listed in the three previous questions.

Note: Bibliostat Collect will automatically calculate this amount when you click the Update button at the bottom of the page. Do not use any punctuation when entering your numbers throughout the survey (e.g., commas, dollar signs).

4.12 Videos are materials on which pictures are recorded, with or without sound. Electronic playback reproduces pictures, with or without sound, using a television receiver or monitor.

4.13 All other materials expenditures not reported above (e.g., microforms, kits, LeapFrog):

4.14 Report all operating expenditures for other materials, such as microform, audio, video, DVD, and materials in new forms in the appropriate categories above.

Note: Bibliostat Collect will automatically calculate this amount when you click the Update button at the bottom of the page. Do not use any punctuation when entering your numbers throughout the survey (e.g., commas, dollar signs).

4.15 This is the sum of all expenditures for print materials, electronic materials, and other materials from the questions above.

Note: Bibliostat Collect will automatically calculate this amount when you click the Update button at the bottom of the page. Do not use any punctuation when entering your numbers throughout the survey (e.g., commas, dollar signs).

4.16 This includes all expenditures other than those reported for Total Staff Expenditures and Total Collection Expenditures.

Note: Include expenses such as binding, supplies, repair or replacement of existing furnishings and equipment; and cost of computer hardware and software used to support library operations or to link to external networks, including the Internet. Report contracts for services, such as costs of operating and maintaining physical facilities, and fees paid to a consultant, auditor, architect, attorney, etc.

4.17 Sum of 4.3, 4.15 and 4.16.

4.18 Report major capital expenditures (the acquisition of or additions to fixed assets). Examples include expenditures for a) site acquisitions; b) new buildings; c) additions to or renovation of library buildings; d) furnishings, equipment, and initial book stock for new buildings, building additions, or building renovations; e) library automation systems; f) new vehicles; and g) other onetime major projects. Include federal, state, local, or other revenue used for major capital expenditures. Only funds that are supported by expenditure documents (e.g., invoices, contracts, payroll records, etc) at the point of disbursement should be included. Exclude expenditures for replacement and repair of existing furnishings and equipment, regular purchase of library materials, and investments for capital appreciation. Exclude contributions to endowments, or revenue passed through to another agency (e.g., fines). Funds transferred from one public library to another public library should be reported by only one of the public libraries.

Ending Fund Balance

Questions 4.19 and 4.20 apply to library districts or library jurisdictions with dedicated funding. Typically, this does not apply to municipal, county, or combined libraries and respondents for these libraries should put "n/a" for these two questions. See definitions for more information about Ending Fund Balance.

4.19 This category includes all fund balance amounts that are not reserved for a specific legal reason.

The following items would be included in this category:

- a. Undesignated fund balance (operating reserve) - the amount of fund balance that is neither reserved for legal purposes nor designated by the governing board for any specific purpose. This amount represents expendable available financial resources.
- b. Designated fund balance - the amount of fund balance that is set aside by the library's governing board for tentative plans for future financial resource use. Examples include, but are not limited to, funds set aside for capital projects, including equipment replacement and building construction, library materials, accrued compensation, general contingencies, and other subsequent year expenditures.

4.20 This category includes all fund balance amounts that are required by law to be set-aside.

- a. The following items are examples of what would be included in this category:
 - Reserve for debt service - the portion of fund balance that is legally restricted to the payment of general long term debt principal and interest maturing in future years.
- b. Reserve for emergency purposes (TABOR reserve) - an amount equal to 3% of Fiscal Year Spending as defined by TABOR.
- c. Reserve for encumbrances - the amount of total commitments related to unperformed contracts.
- d. Reserve for inventories - the amount of inventory, as such amounts do not represent expendable available financial resources.

- e. Reserve for prepaid items - the amount of prepaid items, as such amounts do not represent expendable available financial resources.
- f. Reserve for non-current loans receivable - the amount of non-current portions of loans receivable as such amounts do not represent expendable available financial resources.
- g. Reserve for capital assets held for resale - the amount of capital assets held for resale as such amounts do not represent expendable available financial resources.
- h. Reserve for capital projects - the amount of unspent debt proceeds that are restricted for specific capital projects.

Reserve for capital projects - the amount of unspent debt proceeds that are restricted for specific capital projects

Collection and Circulation

This section of the survey collects data on selected types of materials. It does not cover all materials. Under this category report only items the library has acquired as part of the collection and catalog, whether purchased, leased, licensed, or donated as gifts.

5.1 Report a single figure that includes both of the following:

Books in print. Books are non-serial printed publications (including music and maps) that are bound in hard or soft covers, or in loose-leaf format. Include non-serial government documents. Report the number of physical units, including duplicates. For smaller libraries, if volume data are not available, count the number of titles. Books packaged together as a unit (e.g., a 2-volume set) and checked out as a unit are counted as one physical unit.

Serial backfiles in print. Serials are publications issued in successive parts, usually at regular intervals, and intended to be continued indefinitely. Serials include periodicals (magazines); newspapers; annuals (reports, yearbooks, etc.); journals, memoirs, proceedings, and transactions of societies; and numbered monographic series. Government documents and reference tools are often issued as serials. Except for the current volume, count unbound serials as a volume when the library has at least half of the issues in a publisher's volume. Report the number of physical units, including duplicates. For smaller libraries, if volume data are not available, count the number of titles. Serials packaged together as a unit (e.g., a 2-volume serial monograph) and checked out as a unit are counted as one physical unit.

5.2 E-books are digital documents (including those digitized by the library), licensed or not, where searchable text is prevalent, and which can be seen in analogy to a printed book (monograph). Include non-serial government documents. E-books are loaned to users on portable devices (e-book readers) or by transmitting the contents to the user's personal computer for a limited time. Include e-books held locally and remote e-books for which permanent or temporary access rights have been acquired. Report the number of physical or electronic units, including duplicates, for all outlets. For smaller libraries, if volume data are not available, the number of titles may be counted. E-books packaged together as a unit (e.g., multiple titles on a single e-book reader) and checked out as a unit are counted as one unit.

5.3 These are materials on which sounds (only) are stored (recorded) and that can be reproduced (played back) mechanically or electronically, or both. Included are records, audiocassettes, audio cartridges, audio discs, audio reels, and talking books.

Report the number of physical units including duplicates. Items packaged together as a unit (e.g., two audio cassettes for one recorded book) and checked out as a unit are counted as one physical unit.

5.4 These are materials on which sounds (only) are stored (recorded) and that can be reproduced (played back) electronically. Included are sound recordings such as web-based or downloaded audio books and MP3 files.

Report the number of electronic units including duplicates. Items packaged together as a unit (e.g., two audio files for one recorded book) and checked out as a unit are counted as one unit. For electronic units, report only items the library has selected as part of the collection and made accessible through the library's Online Public Access Catalog (OPAC).

5.5 These are materials on which sounds (only) are stored (recorded) and that can be reproduced (played back) mechanically or electronically, or both. Included are records, audiocassettes, audio cartridges, audio discs, and audio reels that are classified as music and music performance.

Report the number of physical units including duplicates. Items packaged together as a unit (e.g., two audio cassettes for one opera) and checked out as a unit are counted as one physical unit.

5.6 These are materials on which sounds (only) are stored (recorded) and that can be reproduced (played back) electronically. Included are sound recordings such as web-based or downloaded files and MP3 files that are classified as music and music performance.

Report the number of electronic units including duplicates. Items packaged together as a unit (e.g., two audio files for one opera) and checked out as a unit are counted as one unit. For electronic units, report only items the library has selected as part of the collection and made accessible through the library's Online Public Access Catalog (OPAC).

5.7 These are materials on which sounds (only) are stored (recorded) and that can be reproduced (played back) mechanically or electronically, or both. Included are records, audiocassettes, audio cartridges, audio discs, and audio reels that are not classified as audio books or music, but are in the audio format.

Report the number of physical units including duplicates. Items packaged together as a unit (e.g., two audio cassettes for one interview) and checked out as a unit are counted as one.

5.8 These are materials on which sounds (only) are stored (recorded) and that can be reproduced (played back) electronically. Included are sound recordings such as web-based or downloaded files and MP3 files that are not classified as audio books or music, but are in the audio format.

Report the number of electronic units including duplicates. Items packaged together as a unit (e.g., two audio files for one recorded interview) and checked out as a unit are counted as one unit. For electronic units, report only items the library has selected as part of the collection and made accessible through the library's Online Public Access Catalog (OPAC).

5.9 Sum of 5.3 through 5.8.

5.10 These are materials on which moving pictures are recorded, with or without sound. Electronic playback reproduces pictures, with or without sound, using a television receiver or monitor. Video formats may include tape, DVD, CD-ROM.

Report the number of physical units including duplicates. Items packaged together as a unit (e.g., two video cassettes for one movie) and checked out as a unit are counted as one physical unit.

5.11 These are materials on which moving pictures are recorded, with or without sound. Electronic playback reproduces pictures, with or without sound, using a television receiver or monitor. Electronic video formats may include web-based or downloaded files.

Report the number of electronic units including duplicates. Items packaged together as a unit (e.g., two video files for one movie) and checked out as a unit are counted as one physical unit. For electronic units, report only items the library has selected as part of the collection and made accessible through the library's Online Public Access Catalog (OPAC).

5.13 Report the number of current print serial subscriptions, including duplicates, for all outlets. Examples of serials are periodicals (magazines), newspapers, annuals, some government documents, some reference tools, and numbered monographic series.

5.14 Report the number of current electronic, electronic and other format, and digital serial subscriptions (e-serials, e-journals), including duplicates, for all outlets. Examples include periodicals (magazines), newspapers, annuals, some government documents, some reference tools, and numbered monographic series distributed in the following ways: (a) via the Internet (e.g., HTML, PDF, JPEG, or compressed file formats such as zipped files), (b) on CD-ROM or other portable digital carrier, and (c) on diskettes or magnetic tapes. Electronic serial subscriptions include serials held locally or remote resources that the library has authorization to access, including those available through statewide or consortia agreements. Do not include subscriptions to indexing and abstracting databases that include full-text serial content (e.g., EBSCO Host, ProQuest, OCLC FirstSearch).

5.15 - 5.17 Report the number of licensed databases (including locally mounted or remote, full-text or not) for which temporary or permanent access rights have been acquired through payment by the library, or by formal agreement with the State Library or a cooperative agreement within the state or region. A database is a collection of electronically stored data or unit records (facts, bibliographic data, abstracts, texts) with a common user interface and software for the retrieval and manipulation of the data.

Note: The data or records are usually collected with a particular intent and relate to a defined topic. A database may be issued on CD-ROM, diskette, or other direct access method, or as a computer file accessed via dial-up methods or via the Internet. Subscriptions to individual electronic serial titles are reported under "Current Electronic Serial Subscriptions." Each database is counted individually even if access to several databases is supported through the same vendor interface.

Circulation

The section on Circulation pertains to the number of units or items the library circulated in all formats to all users, including renewals.

5.18 Count all materials in all formats that are charged out for use *outside the library*. Interlibrary loan transactions included are only items borrowed for users. Do not include items checked out to another library.

5.19 Count all children's materials in all formats that are charged out for use *outside the library*. Interlibrary loan transactions included are only items borrowed for users. Do not include items checked out to another library.

Annual Service

6.1 This is the total number of persons entering the library for whatever purpose during the year.

Note: If an actual count of visits is unavailable, determine an annual estimate by counting visits during a typical week in October and multiplying the count by 52. A "typical week" is a time that is neither unusually busy nor unusually slow. Avoid holiday times, vacation periods for key staff, or days when unusual events are taking place in the community or the library. Choose a week in which the library is open

its regular hours. Include seven consecutive calendar days, from Sunday through Saturday (or whenever the library is usually open).

If--and only if--the count of library visits is obtained from an electronic counter that is located such that individuals are counted both entering and leaving the library, divide the number obtained from the counter by two. To reiterate, this is intended to be a count of individuals entering the library only.

6.2 A reference transaction is an information contact which involves the knowledge, use, recommendations, interpretation, or instruction in the use of one or more information sources by a member of the library staff. It includes information and referral services. Information sources include printed and non-printed materials, machine readable databases, catalogs and other holdings records, and, through communication or referral, other libraries and institutions and people inside and outside the library. The request may come in person, by phone, by fax, or by mail, electronic mail, or through live or networked electronic reference service from an adult, a young adult, or a child.

Do not count directional transactions or questions of rules or policies. Examples of directional transactions are "Where are the children's books?" and "I'm looking for a book with the call number 811.2G." An example of a question of rules or policies is "Are you open until 9:00 tonight?"

Note: If an annual count of reference transactions is unavailable, determine an annual estimate by counting reference transactions during a typical week in October and multiply the count by 52. A "typical week" is a time that is neither unusually busy nor unusually slow. Avoid holiday times, vacation periods for key staff, or days when unusual events are taking place in the community or in the library. Choose a week in which the library is open its regular hours. Include seven consecutive calendar days, from Sunday through Saturday (or whenever the library is usually open).

Annual Program Offerings

Please note updated definitions for children and young adult programs.

Please report the number of programs and presentations your library held or sponsored during the last year. Programs may be bibliographic instruction, cultural, recreational, or educational. (Example: An adult book discussion group meets once a month and is sponsored by the library. The group takes two months off in the summer. The program count is 10.) Programs do not have to take place in the library, but the library must be the primary contributor of time, money or people in the planning or presentation. Do not include meetings sponsored by other groups using library meeting rooms. If your library did not offer any programs in one of the age categories below, please enter "0."

6.3 A children's program is any planned event for which the primary audience is children and which introduces the group of children attending to any of the broad range of library services or activities for children or which directly provides information to participants. Children's programs may cover use of the library, library services, or library tours. Children's programs may also provide cultural, recreational, or educational information, often designed to meet a specific social need. Examples of these types of programs include story hours and summer reading events.

Count all children's programs, whether held on- or off-site, that are sponsored or co-sponsored by the library. Do not include children's programs sponsored by other groups that use library facilities. If children's programs are offered as a series, count each program in the series. For example, a story hour offered once a week, 48 weeks a year, should be counted as 48 programs.

Exclude library activities for children delivered on a one-to-one basis, rather than to a group, such as one-to-one literacy tutoring, services to homebound, homework assistance, and mentoring activities.

This figure is a subset of the Total Number of Library Programs.

Note: Children's age is defined as 11 years and under (based on NCES guidelines).

6.4 A young adult program is any planned event for which the primary audience is young adult and which introduces the group of young adults attending to any of the broad range of library services or activities for young adults or which directly provides information to participants. Young adult programs may cover use of the library, library services, or library tours. Young adult programs may also provide cultural, recreational, or educational information, often designed to meet a specific social need. Examples of these types of programs include book clubs and summer reading events.

Count all young adult programs, whether held on- or off-site, that are sponsored or co-sponsored by the library. Do not include young adult programs sponsored by other groups that use library facilities. If young adult programs are offered as a series, count each program in the series. For example, a book club offered every two weeks, 24 weeks a year, should be counted as 24 programs.

Exclude library activities for young adults delivered on a one-to-one basis, rather than to a group, such as one-to-one literacy tutoring, services to homebound, homework assistance, and mentoring activities.

This figure is a subset of the Total Number of Library Programs.

Note: Young Adult age is defined as 12 to 18 years (based on YALSA & NCES guidelines).

6.5 The annual number of programs for which the primary audience is adults.

6.6 A program is any planned event which introduces the group attending to any of the broad range of library services or activities or which directly provides information to participants. Programs may cover use of the library, library services, or library tours. Programs may also provide cultural, recreational, or educational information, often designed to meet a specific social need. Examples of these types of programs include film showings; lectures; story hours; literacy, English as a second language, and citizenship classes; and book discussions.

Count all programs, whether held on- or off-site, that are sponsored or co-sponsored by the library. Exclude programs sponsored by other groups that use library facilities.

If programs are offered as a series, count each program in the series. For example, a film series offered once a week for eight weeks should be counted as eight programs.

Note: Exclude library activities delivered on a one-to-one basis, rather than a group, such as one-to-one literacy tutoring, services to homebound, resume writing assistance, homework assistance, and mentoring activities.

Bibliostat Collect will automatically calculate this amount when you click the Update button at the bottom of the page. Do not use any punctuation when entering your numbers throughout the survey (e.g., commas, dollar signs).

Annual Program Attendance

Please report the number of people of all ages who attended each kind of program during the last year.

6.7 The count of the audience at all programs for which the primary audience is children 11 years and under. Include adults who attend programs intended primarily for children.

Note: Do not count attendance at library activities for children that are delivered on a one-to-one basis, rather than to a group, such as one-to-one literacy tutoring, services to homebound, homework assistance,

and mentoring activities.

(See Number of Children's Programs for the definition of a children's library program.)

6.8 The count of the audience at all programs for which the primary audience is young adults 12 to 18 years. Include adults who attend programs intended primarily for young adults.

Note: Do not count attendance at library activities for young adults that are delivered on a one-to-one basis, rather than to a group, such as one-to-one literacy tutoring, services to homebound, homework assistance, and mentoring activities.

(See Number of Young Adult Programs for the definition of a young adult library program.)

6.9 The count of the audience at all programs for which the primary audience is adults.

6.10 This is a total count of the audience at all library programs during the reporting period.

Bibliostat Collect will automatically calculate this amount when you click the Update button at the bottom of the page. Do not use any punctuation when entering your numbers throughout the survey (e.g., commas, dollar signs).

6.17 - 6.18 Please report the number of items your library circulated annually through interlibrary loans.

Public Service Hours

6.19 "Annual Public Service Hours" is the sum of annual public service hours for central libraries, branches, bookmobiles, and books-by-mail. To estimate annual public service hours, multiply each outlet's typical weekly hours by 52, then subtract the number of hours the outlet was closed for holidays, emergencies, or other reasons. For multi-outlet libraries, total this figure for all outlets. For each bookmobile, count only the hours during which the bookmobile is open to the public.

6.20 In a typical week, the total hours the library, including all branches, is open on weekdays after 5:00 pm and all day on Saturday and Sunday.

Professional Development Expenditures

6.21 Expenditures for development and delivery of formal education events on site (e.g., speaker fees, materials). Travel costs and registration fees for conferences, institutes, seminars, workshops, classes, distance education, job-related tuition reimbursement, purchase or rental of training materials (e.g., video, software), and cost of a staff development office or other in-house dedicated staff development functions. Services must be invoiced or billable training costs. Do not include costs associated with regular staff meetings or human resources meetings.

Professional Salaries

This list of professional positions is intended to be representative, not exhaustive. Please provide the current, actual salaries for the listed positions at your library, i.e., report the salaries being paid to employees as of today, not the possible salary range for a particular job classification. If a position does not exist in your library, simply enter N/A. Report these figures in whole dollars, and, if necessary, convert to an annual salary. If a range does not exist, please report the actual salary in the "High" column.

MLS/MLIS = a master's degree in library and/or information studies

Paraprofessional and Clerical Salaries

Please provide the current, actual wages for the positions at your library, i.e., report the hourly wage being paid to employees as of today, not the possible wage range for a particular job classification. If a range does not exist, please report the actual hourly wage in the "High" column. Enter N/A, if a position listed does not exist in your library.

Reconsideration Report

A challenge or reconsideration request is any attempt by any individual or group to restrict access to any title, material, exhibit, presentation, event, or computer display during the last year. Count the challenge if a public oral or written complaint is lodged to library staff, administration or governing board. If a challenge to an exhibit is made, count specific materials in the exhibit separately. If this library has not experienced any challenges during the reporting year, please enter "0."

Feedback

Your feedback is vital to the continued improvement of the Public Library Annual Report. Please provide any feedback you like, including which items were difficult, which items took a long time to fill in, what was helpful, and so on.

Outlet Data

This section reports outlet data. Many of the fields in this section cannot be altered. Changes cannot be made here to items 14.1 - 14.11 & 14.16 - 14.21. If changes need to be made to these items, including adding or deleting outlets, please contact Nicolle Steffen at steffen_n@cde.state.co.us

Please complete items 14.12 - 14.15, including square footage, for EACH of your outlets.

14.10 An outlet is a unit of an Administrative Entity that provides direct public library service. Select one of the following: BM - Books-by-Mail Only, BR - Branch Library, BS - Bookmobile(s), CE - Central Library.

14.11 Select one of the following. Bookmobiles should report the code which best describes their primary service area. Note: Contact the state data center for specific information about Metropolitan Areas in your state. CC - Central City, NC - Metropolitan Area, but not within central city limits, NO - Not in a Metropolitan Area, M - Missing (not reported, unknown).

14.12 The number of bookmobiles in the bookmobile outlet record. Note: A bookmobile outlet record may include one or more bookmobiles. Complete this data element only if the outlet record is of the type BS - Bookmobile(s) (see Outlet Data Element #9). A bookmobile is a traveling branch library. It consists of at least all of the following: 1) a truck or a van that carries an organized collection of library materials; 2) a paid staff; and 3) regular scheduled hours (bookmobile stops) for being open to the public. Count vehicles in use, not the number of stops the vehicle makes.

14.14 Provide the area, in square feet, of the public library outlet. Report the total area in square feet for each library outlet separately. This is the area on all floors enclosed by the outer walls of the library outlet. Include all area occupied by the library outlet, including those areas off-limits to the public. Include any areas shared with another agency or agencies if the outlet has use of that area.

14.18 This is the legal name of the administrative entity. This is not necessarily the name the library is known by in the community.

Survey deadline: March 15, 2010