

13:02:57 From Mac Buntin : Does anyone have the public in their buildings?

13:03:13 From Kelly - RI : Overwhelmed.

13:03:18 From Kathleen Sullivan (WA) : Exhausted?

13:03:29 From Pat Burg - IL : We do have public in the Illinois State Library.

13:03:56 From Cathy Van Hoy (OK) : Still appt only in OK

13:04:06 From Scott Dermont : I love working from home. I am advocating for this to be permanent.

13:04:17 From Mac Buntin : We aren't open to the public yet at my agency

13:04:27 From Carmelita - NM : I also love working from home!

13:04:34 From Cathy Van Hoy (OK) : I agree with Scott!

13:04:40 From Yana Demireva : I'm never going back to the office

13:04:42 From mballiet : We have visitors by appointment only and I screen all staff & visitors at the ND State Library.

13:04:52 From Kelly - RI : All RI libraries are doing curbside. Some are preparing for limited public access as the state entered Phase 2 last week.

13:04:52 From Kathleen Sullivan (WA) : We have a handful offering curbside service.

13:05:02 From Claire Imamura - Alaska : Us too. We were all required to come back yesterday.

13:05:11 From Chris Guerra : AZ cases have doubled in like the last week.

13:05:34 From jminotti : We have some public libraries just starting to offer curbside service this week. I'll be working from home thru July 17 pretty much.

13:05:44 From Scott Dermont : We voted last Tuesday.

13:05:46 From Susan Bailey - WV : WV voting today. I did absentee ballot.

13:05:47 From Kelly - RI : Even through Phase 3 workers who can work remotely are encouraged to. And since my kids aren't going to camp this summer ... I'll be working remotely at least through summer.

13:05:48 From Linda To Amanda Johnson(private) : Is it working now?

13:06:01 From Jessica Edwards : We have a number of libraries reopening so we're starting to track them and keep tabs on who's offering what services. <http://montana.maps.arcgis.com/apps/opsdashboard/index.html#/cdf5137f13d4dd1ab9e18774d04fe4e>

13:06:03 From Scott Dermont : We did mail ballots

13:06:12 From Kathleen Sullivan (WA) : Washington State Library still closed to the public and most Library Development staff still working from home.

13:06:20 From Kelly - RI : @Chris - I've been watching that, since we are flying there end of June.

13:06:26 From JOE HAMLIN : We won't be back until Late July early August. Publics are starting on their reopening plans. most of the big ones start curbside third week of June

13:06:33 From Tim Rohe (NH) : Same. I could work from home all the

time.

13:06:38 From Scott Dermont : I like commuting up and down the stairs.

13:06:45 From Yana Demireva : lol Scott

13:06:49 From Susan Bailey - WV : I think I'd like a mix of home and in the office

13:06:50 From Chris Guerra : @Kelly - Be safe!

13:07:56 From jminotti : I'd like a mix too. I miss my office plants.

13:08:31 From Scott Dermont : We have a lot of libraries opened now, but they are phasing back in slowly for the most part. The governor made it optional.

13:08:42 From Kelly - RI : Absolutely, Whitney.

13:08:46 From Kathleen Sullivan (WA) : @ Whitney. Yup!

13:08:47 From Pat Burg - IL : yes, whitney, I agree.

13:08:56 From Kelly - RI : I'm using the chat b/c my husband is on a call and he's a very loud talker, lol.

13:09:27 From Kathleen Sullivan (WA) : A lot more nationwide communication generally among lots of library groups -- like tech staff, work development staff etc

13:11:36 From Scott Dermont : I would suggest that anyone not speaking should mute themselves. WE are getting some noise from open mics

13:12:20 From Evan Nielsen To Linda(private) : Apparently Marisa is having trouble with zoom (not just this call) and can't get on.

13:13:41 From Linda To Evan Nielsen(private) : Thanks! I'm recording this.

13:14:16 From Linda : We are breaking down by age group

13:14:17 From Stephanie Taylor : Alabama is breaking it down by age

13:14:20 From Yana Demireva : Maryland, yes

13:14:28 From Scott Dermont : I think yes in Iowa

13:14:29 From Kathleen Sullivan (WA) : We break down programming by age, but libraries also have the option to report a total.

13:14:36 From jminotti : Yes, NYS, break down by age group

13:14:43 From Tim Rohe (NH) : NH will break them down by age.

13:15:36 From Scott Dermont : Yes, we have an all ages/family that goes into the total

13:20:58 From Christy Chandler : Kelly LOL

13:21:04 From Kelly - RI : I know, right?

13:21:06 From Meg DePriest, CA : Kelly! LOL

13:21:07 From Susan Bailey - WV : :)

13:22:55 From Whitney Payne : Absolutely Scott. They need credit for what they did and we also need to be able to talk about what they did—even if they aren't our usual talking points or federal data elements.

13:26:39 From Linda : Challenge

13:26:47 From Michael Golrick - LA : It is an adventure

13:28:31 From Kelly - RI : Could they pull the stats periodically throughout the fiscal year and then total them at the end?

13:29:31 From Pat Burg - IL : Yana, your document has been very useful to me. Thank you!

13:29:55 From Yana Demireva : Happy to share!!

13:31:06 From Linda : Perhaps the wording is "from the time the

recording is made available through the end of the reporting period, or the the length of time that viewership data are available on the platform, if this is shorter." (This is messy, but you get the idea"

13:33:48 From Yana Demireva : That's an excellent point Linda, thank you.

13:34:57 From Michael Golrick - LA : I love Yana's document also, and about to "re-purpose it" for the libraries here in Louisiana.

13:35:10 From Michael Golrick - LA : .With credit, of course/

13:35:25 From Angela : While I like the idea of UNIFORMITY that comes with "measure the hits/views in the initial month", regardless of how long it stays posted, I'm loathe to suggest anything that appear, on their surface, to "shortchange" the numbers.

13:35:50 From Pat Burg - IL : Same, with credit, absolutely!

13:35:50 From Angela : I've already gotten pushback on directors when we floated the idea of counting for a limited time: buy why? It's a service to patrons for the duration, etc. etc.

13:36:54 From Michael Golrick - LA : Live.

13:36:56 From Scott Dermont : I was going to ask the same question as Cory.

13:36:56 From Yana Demireva : We call that live Cory, in Maryland

13:37:04 From Yana Demireva : Only because of the hosting

13:37:05 From Michael Golrick - LA : It's what my church is doing

13:37:05 From Scott Dermont : I think I'd count it as a live event.

13:37:27 From Whitney Payne : That is a live event.

13:38:02 From Yana Demireva : passive programming! run away!

13:38:23 From JOE HAMLIN : Content vs. program

13:38:33 From Michael Golrick - LA : But this is content creation by the library. Not just handing out coloring sheets.

13:38:53 From JOE HAMLIN : absolutely

13:39:05 From JOE HAMLIN : I was responding to Tim not the chat

13:39:14 From Yana Demireva : true Michael, yes

13:39:17 From Liz MA : I agree with Angela. We should be counting ALL the recorded views in a reporting period not just for a certain amount of time.

13:39:23 From Pat Burg - IL : It could be likened to a film showing in house, if the content was there.

13:42:49 From Michael Golrick - LA : I am still wrangling folks to get data in ... I am group 2

13:42:57 From Linda : Same here Michael

13:43:43 From Kelly - RI : We've been deliberated about some expenditures questions.

13:43:50 From Tim Rohe (NH) : I was up until last week, Michael, but I gave up. I was reaching the point of diminishing returns and the people who aren't in now aren't going to do it. I had to give up for my own sanity.

13:44:10 From Linda : Tim - I'm quickly reaching that place as well

13:44:13 From Michael Golrick - LA : I only have 67 ... and my chief is adamant.

13:44:14 From Maria Bernier : In CT, we're asking about dates when they offer curbside service.

13:44:17 From Kathleen Sullivan (WA) : @ Michael. We're in Group 2 and still waiting on a bunch of libraries. Nearly all of our libraries still have closed facilities

13:44:31 From Michael Golrick - LA : No B&T questions were proposed

13:45:37 From jminotti : I'm still waiting for data especially in Westchester County where at least one director is still recovering. :-
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13:45:40 From Yana Demireva : Meg that would be awesome if you could send that to the listserv

13:46:21 From Tim Rohe (NH) : Same here, Christy.

13:50:05 From Scott Dermont : Amanda - can you share your slideshow with the group? I have a presentation about this tomorrow and would love to steal what you've done. :-)

13:50:15 From Michael Golrick - LA : Ditto

13:50:25 From Susan Bailey - WV : Yes, please share slideshow.

13:50:26 From Amanda Johnson : Yes! I'll send it out on the list.

13:50:34 From Scott Dermont : Thank you!

13:50:45 From jminotti : Great, thank you!

13:50:58 From Susan Bailey - WV : Kathleen that's how I did it as well

13:51:39 From Christy Chandler : Yana could you also resend your document?

13:51:50 From Yana Demireva : Yes!

13:52:07 From Michael Golrick - LA : I did the map, but two folks in LD contact/view the web pages - 67 AEs, 340 outlets. 4 layers now.
<https://www.google.com/maps/d/viewer?mid=1HBf8df6RV00h3wCrJ9wDwyS0dGJBWu4x&hl=en&ll=31.13971956955692%2C-91.76303799999998&z=7>

13:52:32 From Josh Muse - VT : Whitney, would you mind sending out the questions that you ask on your reopening survey?

13:52:42 From Whitney Payne : Happy to, Josh.

13:52:46 From Josh Muse - VT : Thank you!

13:53:08 From Michael Golrick - LA : Thanks for the slides, Amanda!

13:53:09 From Christy Chandler : This is the worksheet we have been maintaining https://docs.google.com/spreadsheets/d/1VM8eHtokJgsYnablXH9vCxV12wQqKbXNmRCdNX_amMM/edit?usp=sharing

13:54:49 From Kathleen Sullivan (WA) : Thanks to everyone who's been sharing their data-collection methods. It's been hugely helpful for Washington State. ...Have to hop off for another meeting!

13:56:28 From jminotti : Thanks for the slides and guidelines!

13:56:34 From VGetahun : Kelly, could you send us the questions you've used in your Phase 2 reopening survey?

13:58:08 From Kelly - RI : Sure!

13:58:21 From VGetahun : Thanks!

14:02:05 From Pat Burg - IL : Thank you all

14:02:05 From Yana Demireva : Thanks all!

14:02:06 From Liz MA : Gotta head out! Thanks!!

14:02:08 From Claire Imamura - Alaska : Thank you!

14:02:11 From Susan Bailey - WV : Thanks