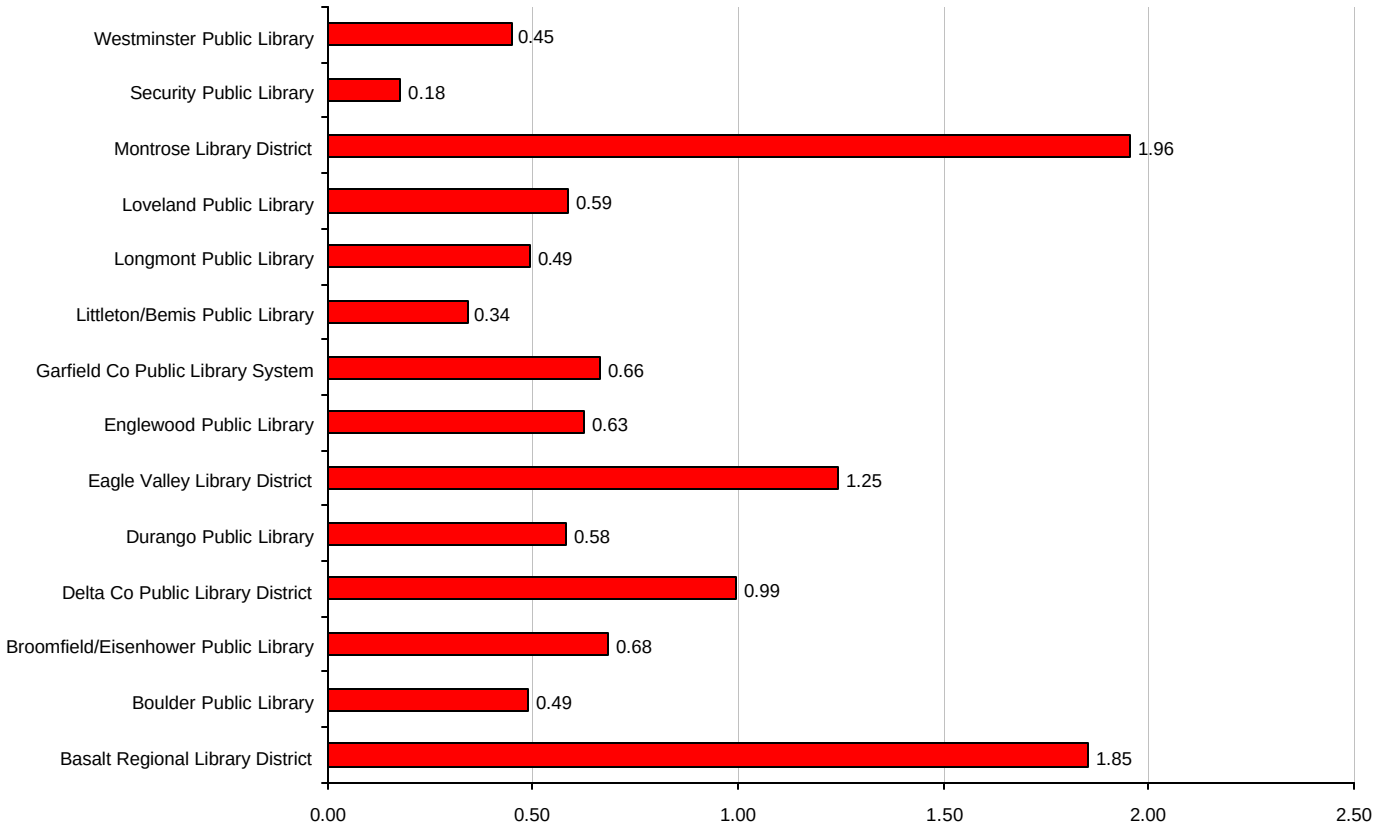Staff per 1000 Reference Transactions
Libraries Serving 25,000 to 99,999 (1999)